

Your Secret Weapons (more like the dynamic duo) for Team & Customer Excellence

At CallRevu, we understand the challenges dealerships face in delivering exceptional customer experiences while optimizing team performance. That's why we developed TestTrack and CallCoach innovative tools designed to transform your team's skills, processes, and outcomes.



TestTrack

CallCoach provides actionable insights and personalized coaching to enhance real-time customer interactions, improve team effectiveness, and drive dealership success, all while enabling scalable, data-driven training across locations.

TestTrack offers live, always-on training with real-time engagement, customizable to specific needs, and continuous performance tracking for ongoing improvement.

CallCoach: **Real-Time Call Analytics and Feedback** **Instant Insights for Improved Performance**

CallCoach provides immediate call evaluations and personalized feedback to help your team improve customer interactions on the spot. By integrating with CallRevu's analytics dashboard, CallCoach delivers actionable recommendations to optimize your team's approach with every call.

Key Features:

- ✓ **Real-time performance summaries for individual calls.**
- ✓ **Actionable coaching tips delivered within minutes.**
- ✓ **Seamless integration with CallRevu's performance monitoring tools.**

TestTrack: **AI-Powered Training for Real Results** **Immersive Role-Play for Real-World Scenarios**

TestTrack is the automotive industry's first customizable AI-driven training platform. With dynamic, two-way role-play simulations, your team can practice real-world conversations and hone their skills to a fine blade in a risk-free environment.

Key Features:

- ✓ **AI-generated, dealership-specific scenarios.**
- ✓ **Real-time feedback and scoring to track improvement.**
- ✓ **Scalable training tailored for fixed and variable ops teams.**
- ✓ **Accelerates onboarding and refines seasoned professionals' skills.**

Real-World Application

CallRevu works with industry experts to help dealerships nationwide implement advanced training programs that deliver measurable results. These collaborations reinforce our commitment to providing solutions that work in real-world environments, ensuring your team is prepared to excel in every customer interaction.



Schedule a demo today
www.CallRevu.com

(410) 346-1006

1 Olympic Place, Suite 900, Towson, MD 21204